



E-BIKE WARRANTY POLICY

The specific warranty covering your Serfas bicycle is governed by the law of the state or country in which it was purchased, and applies only to bicycles purchased from Authorized Serfas Retailers.

FRAMES AND FORKS:

Serfas frames made from steel or aluminum (Dash e-bikes) are warranted by Serfas Bikes, 2333 W Utopia Rd, Phoenix, AZ 85027 against manufacturing defects in materials and/or workmanship for the lifetime of the original owner.

COMPONENTS:

All other components, frame fixtures and finishes (paint and decals) are warranted against manufacturing defects in materials and/or workmanship for a period of one year from the date of original retail purchase. Forks (other than those made by Serfas - for example, a Rockshox suspension fork) are not covered by this limited warranty, but are separately covered by the stated warranty of their manufacturer. Stripped threads due to user error are not covered by this warranty.

REGISTER AT: WWW.SERFAS.COM/WARRANTY-FORM